



05th June 2020
NSIGT (DPW-NSA-
13-2020)

Dear Valued Customer,

We regret to advise you that on the 4th June 2020 at around 1040 hrs vessel approaching NSIGT berth, made hard contact with two quay cranes. This has resulted in severe structural damage to one of the quay cranes. Fortunately no one was injured on board or ashore.

A recovery plan is being instituted on a war footing basis and the Terminal will communicate with you soon on how quickly it can get back to normal and routine operations. The landside and rail side operations are not impacted . We wish to assure you that no effort will be spared by the Terminal to live up to its commitments.

We request your support and co-operation in these extremely challenging times and assure you that we will soon be back to provide you service.

Wishing you and your families good health.

Warm Regards,
Customer Service Desk

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